



Cherokee Regional Medical Center and associated entities comply with applicable Federal Civil Rights laws and does not exclude, deny access/benefits to health care, or otherwise discriminate against or treat differently any person on the basis of race, color, national origin, disability, age, sexual orientation or stereotyping, gender identity, genetic information, pregnancy, childbirth and related medical conditions in admission to, participation in, or receipt of the services and benefits under any of its programs and activities, whether carried out by Cherokee Regional directly or through a contractor or any other entity with which Cherokee Regional arranges to carry out its programs and activities.

This statement is in accordance with the provisions of Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, Affordable Act Section 1557, and Regulations of the U.S. Department of Health and Human Services issued pursuant to these statutes at Title 45 Code of Federal Regulations Parts 80, 84, and 91.

Cherokee Regional provides to people with disabilities or those whose preferred language for communication is not English and who have a limited ability to read, write, speak or understand English others auxiliary aids and services, such as qualified sign language interpreters, qualified spoken language interpreters, over-the- phone interpretation services, video remote interpreting, written information in other formats at no cost to people with disabilities, or are limited English proficient, in order to communicate effectively with us as we do with.

Cherokee Regional Medical Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Jessica Knippel, Patient Experience Manager.

If you believe that Cherokee Regional Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Jessica Knippel, 300 Sioux Valley Drive, Cherokee, Iowa, 712-225-5101, extension 2291, Fax 712-225-6870, email jknippel@cherokeermc.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Jessica Knippel, Patient Experience Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services 200
Independence Avenue, SW
Room 509F, HHH Building Washington,
D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.ht>

Posted 10/14/2016; Updated 11/13/2024

Language Assistance Services

Espanol (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-808-9008 pin 35950350

繁體中文 (Chinese)

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Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ, 1 h6 trQ! ngon ngii mi n phf danh cha b n. GQj so 1-888- 808-9008 pin 35950350.

Srpsko-hrvatski (Serbo-Croatian)

OBAVJESTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-888-808-9008 pin 35950350.

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-888-808-9008 pin 35950350.

Arabic

لعربيئة

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-888-808-9008

pin 35950350

ພາສາລາວ (Lao)

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e:~OI (Korean)

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Language Assistance Services

(Hindi)

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Fransais (French)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-808-9008 pin 35950350.

Deutsch (Pennsylvania Dutch)

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kannsch du mitaus Koschte ebber gricke, ass dihr helft mit die englischesch Schprooch. Ruf selli Nummer uff: Call 1-888-808- 9008 pin 35950350.

ภาษาไทย (Thai)

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Tagalog (Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-808-9008 pin 35950350.

Русский (Russian)

ВНИМАНИЕ: Есм1 Bbl rosop1-ne Ha pyccKOM фл3b1Ke, TO BaM AOCYnHbl 6ecn11aTHble yc11yn, nepeB0Aa, 3BOHHTe 1-888-808-9008 pin 35950350.

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