



CHEROKEE REGIONAL MEDICAL CENTER



2018 ANNUAL REPORT

BOARD OF DIRECTORS

The Cherokee Regional Medical Center Board of Directors represents the communities served by Cherokee Regional Medical Center. These board members volunteer their time to manage and direct the organization's affairs, properties and funds, to ensure the longevity of our Critical Access Hospital.



Les Todd
Chairman



Duane Henke
Vice Chairman



Joyce Lundsgaard
Secretary/Treasurer



Donna Burkhardt



Sarah Cook



Matt Schubert



Sheila Trapp

A MESSAGE FROM GARY JORDAN, CEO



Gary Jordan, FACHE
CEO/President

Since joining Cherokee Regional Medical Center as the new President and CEO a few weeks ago, I have enjoyed getting to know the Board of Directors, our leadership team, the medical staff, and our co-workers. One thing that has impressed me is the pride and dedication of those associated with CRMC. There is no doubt that we have a proud past, and from what I have learned so far, 2018 was another exciting year for CRMC. Here are few of the highlights...

It was another eventful year in surgery department as we continued to expand our orthopedics program. Dr. Seth Harrer performed the first total knee replacement surgery at CRMC in January. Various departments, including Surgery, Anesthesia, Radiology, Med Surg, and Physical Medicine and Rehab, worked as a team to offer these services locally keeping our patients close to home.

CRMC continued to be a leader within the community, and the rural healthcare sector, as we were named a Top 100 Critical Access Hospital (CAH) for the fifth consecutive year. The Chartis Group and iVantage Health Analytics compiles this list annually from approximately 1,350 critical access hospitals. This honor demonstrates the consistent high level of care and service performed by our staff and our commitment to our patients.

We were extremely proud that four members of our dedicated nursing staff were recognized as 100 Great Iowa Nurses in May 2018. Our honorees included Rita Comstock, Lynn Ivarson, JoAnne Tapper and Luann Wittrock.

In addition, CRMC implemented the DAISY Award program as another way to recognize our outstanding nurses. Beth James was the first recipient at CRMC this past fall.

Our Radiology Department underwent some significant upgrades by converting from computed radiography (CR) to digital radiography (DR). The benefits of this include shorter wait times and a decreased radiation dose for our patients.

For the added comfort of our patients, this past summer we replaced the beds on our Med Surg floor. Many of the old beds were donated to the Western Iowa Tech (WIT) nursing program in Cherokee and several other campus locations.

Dr. Seth Winterton and Traci Hagen, ARNP-C, joined Cherokee Regional Clinics in 2018. Both have proven to be valuable assets to our organization and great compliments to our dedicated medical staff.

November 2018 marked the grand opening of the new Cherokee Regional Clinic building. This new 15,000 square foot clinic will be integral in continuing to offer the best possible medical care to our community in a modern, warm, and healing atmosphere.

Finally, the Ambulance, CRMC Hospice, Lab, Physical Medicine & Rehabilitation, Radiology, Specialty Clinics, and Surgery departments all saw considerable growth and utilization in 2018.

Thank you for your support and patronage of Cherokee Regional Medical Center. I can assure you through the work of a highly committed Board of Directors, an engaged Medical Staff, and an excellent workforce, CRMC will stay focused on the success of the organization.

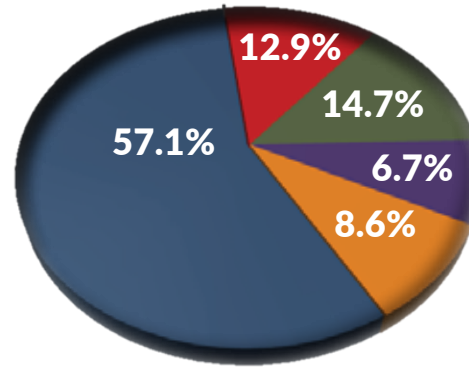
If you have any questions or comments regarding this report, or CRMC in general, please feel free to contact me at 712.225.1505 or via e-mail at gjordan@cherokeermc.org.

FINANCE

2018 OPERATING STATISTICS

Admissions	1,434
Ambulance Runs	1,013
Births	125
Cherokee Regional Clinic Visits	29,631
Emergency Room Visits	4,817
Hospice/Home Care Visits	8,855
Laboratory Procedures	88,135
Meals Served	83,126
Public Health Visits	694
Radiology Procedures	12,340
Rehabilitation Modalities	33,435
Specialty Clinic Visits	9,746
Surgical Procedures	1,411
Wellness Center Visits	61,509
Wound Care Visits	1,921

2018 EXPENSES



SALARIES & BENEFITS	17,625,208
SERVICES	3,987,672
SUPPLIES	4,539,825
DEPRECIATION	2,070,898
OTHER	2,648,620
TOTAL EXPENSES	30,872,223

2018 INCOME STATEMENT

	2018 AUDITED	2017 AUDITED
PATIENT SERVICE REVENUE	46,571,057	43,622,993
DEDUCTIONS FROM REVENUE	(16,376,342)	(15,909,311)
OTHER OPERATING REVENUE	1,022,589	1,045,611
TOTAL OPERATING REVENUE	31,217,304	28,759,293
EXPENSES	30,872,223	28,208,832
INCOME/LOSS FROM OPERATIONS	345,081	550,461
TOTAL NON-OPERATING REVENUE	3,541,240	3,293,163
NET INCOME/LOSS	3,886,321	3,843,624

OUR MISSION

Provide quality services across the health care continuum to the Cherokee Community in a caring atmosphere while maintaining quality Medical Staff and Health Care Professionals. Employ creative leadership and planning that is responsive to our customer needs while utilizing our human, physical and financial resources effectively and efficiently. Build and maintain partnerships to enhance health care services to the community.

MEDICAL STAFF



John Armstrong, MD
General Surgery



Jason Dierking, MD, FACS
General Surgery



Patricia Harrison, MD
Emergency Medicine



Wesley Parker, MD
Family Medicine



Timothy Rice, DO
Family Medicine



Seth Winterton, MD
Family Medicine



Stephen Veit, MD
Family Medicine



Kristen Bromaghim, ARNP



Brenda DeRoo, PA-C/ ARNP



Lisa Ducommun, ARNP



Traci Hagen, ARNP



Doyle Kruger, ARNP



Rebecca Mogensen-Kruger, ARNP



Karen Rupp, ARNP



Abby Tentinger, ARNP



Charlie Barry, CRNA



Linda Grauer, CRNA

SPECIALTY CLINIC SERVICES

CARDIOLOGY

Dr. Roque Arteaga, Dr. Herbert Hartman III, Dr. Swapna Kanuri, Dr. Deborah Majerus, Dr. Jon Peacock, Dr. Thong Pham, Dr. Mahmoud Sharaf, Dr. Jeffrey Sykes, Dr. Joy Taylor, Dr. Hoos Thompson, Dr. Edward Zajac- Sioux City

CATARACT EYE SURGERY

Dr. Stephen Fox- Spencer

DERMATOLOGY

Dr. Raymond Kuwahara- Sioux City

EAR, NOSE & THROAT

Dr. Daniel Jorgensen, Dr. Joshua Espelund- Spencer

GENERAL SURGERY

Dr. John Armstrong, Dr. Jason Dierking- Storm Lake

HEARING AID

Carol Clark, Luke Jorgensen, Paulo Nascimento- Spencer

MATERNAL FETAL MEDICINE/PERINATOLOGY

Dr. Al Fleming- Sioux City

NEPHROLOGY

Dr. David Chua, Dr. Tannia Josen, Dr. Jerold Erlandson,

Dr. Ashar Luqman- Sioux City

NEUROSURGERY

Dr. Matthew Johnson- Dakota Dunes, SD

OB/GYN

Dr. Paul Eastman- Sioux City

ONCOLOGY

Dr. Abu Erreish- Sioux City

ORTHOPEDICS

Dr. Seth Harrer- Storm Lake

Dr. Daniel R. Nelson- Dakota Dunes, SD

PATHOLOGY

Dr. James Quesenberry- Sioux City

PODIATRY

Dr. Kosta Antonopoulos, Dr. Valerie Tallerico- Sioux City

Dr. Sara Oelke- Sioux City

PULMONOLOGY

Dr. Jitendrakumar Gupta, Dr. Sandeep Gupta,

Dr. Anmol Kharbanda- Sioux City

RADIOLOGY

Dr. Jeff Powers- Cherokee

RHEUMATOLOGY

Dr. Chad Wisco- Dakota Dunes, SD

UROLOGY

Dr. David Christ- Spencer

WOUND CARE/SKIN/OSTOMY

Viola Lias, RN, BSN, ET/WOCN, FCN- Cherokee

ADAMS THANKFUL FOR LOCAL ORTHOPEDIC CARE AT CRMC

After 10 years of dealing with knee pain, Cary Adams decided it was time to take action. After discussing his options with Dr. Seth Harrer and the staff at CRMC, Cary thought that a total knee replacement would be the best option.

On Monday, August 13th, Cary had a total right knee replacement and began his six weeks of physical therapy sessions the following Friday.

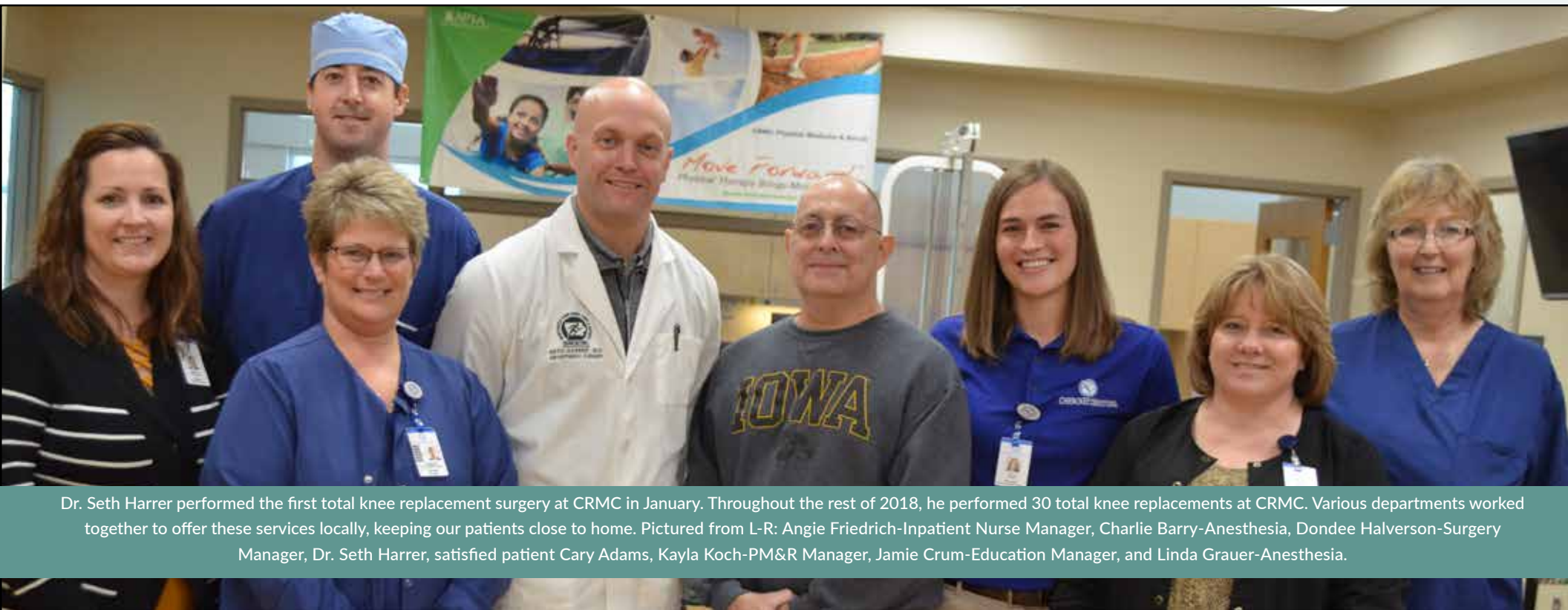
"Each physical therapy session had something new," stated Adams. "I looked forward to each one of my sessions with the anticipation of learning more about the rehab process."

With the great experience he had at CRMC, Cary scheduled his total left knee replacement for Monday, October 29th. He had the same great outcome as he experienced before.

"If I would have known how easy the transition would be, I would have done this years ago," expressed Adams. "Both knees are doing well now. They look, feel, and work great. You can't even tell there was an incision made."

"I continue to tell everyone I meet about the professional care I received at CRMC," stated Adams. "From the education prior to my surgery, Dr. Harrer and his surgical team, the nurses and staff during my hospital stay, to the Physical Medicine & Rehab Department, everyone helped me to make a speedy recovery."

"I WOULD RECOMMEND DR. HARRER AND THE STAFF AT CRMC TO ANYONE. EVERYTIME I WALK INTO THE HOSPITAL, THEY MAKE ME FEEL LIKE FAMILY!"
— CARY ADAMS



Dr. Seth Harrer performed the first total knee replacement surgery at CRMC in January. Throughout the rest of 2018, he performed 30 total knee replacements at CRMC. Various departments worked together to offer these services locally, keeping our patients close to home. Pictured from L-R: Angie Friedrich-Inpatient Nurse Manager, Charlie Barry-Anesthesia, Dondee Halverson-Surgery Manager, Dr. Seth Harrer, satisfied patient Cary Adams, Kayla Koch-PM&R Manager, Jamie Crum-Education Manager, and Linda Grauer-Anesthesia.

AWARDS & RECOGNITION

CRMC LANDS FOUR ON 100 GREAT IOWA NURSES LIST IN 2018

Four CRMC registered nurses were named to the 2018 list of 100 Great Iowa Nurses. The award promotes excellence in nursing and recognizes those within the state of Iowa who have truly gone above and beyond to contribute to the nursing profession.

CRMC NAMED A TOP 100 CRITICAL ACCESS HOSPITAL FOR FIFTH CONSECUTIVE YEAR

For the fifth straight year, CRMC was named one of the Top 100 Critical Access Hospitals in the United States by iVantage Health Analytics and The Chartis Center for Rural Health.



CRMC scored in the top 100 of Critical Access Hospitals on iVantage Health Analytics' Hospital

Strength INDEX®. The INDEX is the industry's most comprehensive rating of rural providers.

CRMC RECEIVES NORTHWEST IOWA ECONOMIC DEVELOPMENT AWARD

CRMC was presented with the Beyond Expectations Economic Development Support Award by Northwest Iowa Development for a partnership involving the Radiology upgrade and the new clinic construction.



The 2018 CRMC 100 Great Iowa Nurses honorees included JoAnne Tapper, Lynn Ivarson, Rita Comstock, and Luann Wittrock.



CRMC, C-M-L Telephone Cooperative Assn. of Meriden, and the Cherokee Area Economic Development Corporation, were recognized at the Northwest Iowa Development Annual Meeting.



Julie Fenoglio, CNO, presented CRMC's first DAISY Award to Beth James, RN.

JANUARY 2018

Cherokee Regional Clinics welcomed Traci Hagen, ARNP as new health care provider for the Cherokee and Aurelia Clinics.

APRIL 2018

CRC Holstein sponsored Annual Daddy/Daughter Dance with over 150 guests in attendance. Proceeds from the event were donated to the Ridge View Dance Team.



In 2018, CRMC celebrated 30 staff service anniversaries representing a total of 495 years served.

2018 SERVICE MILESTONES

PAULA BENSON	45 YEARS
JOANNE TAPPER	40 YEARS
MARGARETT ZOBEL	35 YEARS
SUSIE HASELHOFF	30 YEARS
MONICA LANE-KENNEBECK	30 YEARS
TRACEE HENKE	25 YEARS
SUE SANGWIN	25 YEARS
DEBORAH VANDENBRINK	20 YEARS
ERIN GRANT	20 YEARS
STEPHANIE SPIELER	20 YEARS
DR. WESLEY PARKER	20 YEARS
JULEE HOHBACH	15 YEARS
MICHELLE HORTON	15 YEARS
TRACI WILKIE	15 YEARS
JEAN WILLIAMS	15 YEARS
TRAVIS WIESE	15 YEARS
JAMIE CRUM	10 YEARS
ANGELA FRIEDRICH	10 YEARS
KRISTI KANNEGIETER	10 YEARS
PRESLEY JOHNSTON	10 YEARS
SARAH ROHLFSEN	10 YEARS
ANGELA SCHUMANN	10 YEARS
SHELL URBAN	10 YEARS
KOLE PETERSEN	5 YEARS
KELLEY WESTER	5 YEARS
KAYLA KOCH	5 YEARS
JENNIFER CONNER	5 YEARS
KELLY STANKE	5 YEARS
JENNIFER HUFF	5 YEARS

2018 RETIREMENTS



CONNIE HILL
27 YEARS OF SERVICE



DIANE HALSTROM
16 YEARS OF SERVICE



PRESLEY JOHNSTON
10 YEARS OF SERVICE

MAY 2018

CRMC hosted their kickoff for the DAISY Award program. This annual award is part of the DAISY Foundation's mission to recognize extraordinary, compassionate nursing care.

JUNE 2018

The CRMC Radiology Department upgraded to digital radiography. With this digital imaging, we are able to offer new, higher quality imaging studies for our patients while reducing both exam time and radiation dose.

GROWING

The new Cherokee Regional Clinic building opened for patient care on October 29th. The opening was the culmination of extensive planning, followed by 19 months of construction with a price tag of over 5 million dollars. The final result is an approximate 14,700 square foot modern medical clinic designed to better accommodate the clinical health care needs of area residents and their families.

The new clinic is more patient friendly from a comfort and privacy level than the previous accommodations. The check-in area features added privacy for patients and their families. There is also a separate healthy waiting area for expecting mothers and newborns along with a child play area.

The clinic also features 29 exam rooms, a dedicated procedure room, and an in-house clinic lab.

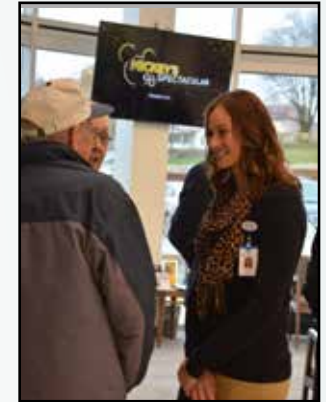


JULY 2018

CRMC welcomed new family practice physician, Dr. Seth Winterton, and his family to Cherokee. He began seeing patients in August.

AUGUST 2018

CRMC began offering Healthy Roster & ImPACT testing to area student athletes. Healthy Roster provides athletic trainers with a better mobile documentation and communication platform to provide better care to athletes. ImPACT, a concussion management screening tool, is used to determine if a patient can safely return to activity.



SEPTEMBER 2018

The CRMC Med Surg Department implemented a "Quiet Time" initiative to assist in rest and better recovery for our patients.

OCTOBER 2018

To address the opioid epidemic, CRMC's Opioid Taskforce, along with area agencies, provided educational programs in our communities.

NOVEMBER 2018

Over 400 community members and special guests attended the Cherokee Regional Clinic Grand Opening, giving them the opportunity to tour and see the significant enhancements of the new clinic.

COMMUNITY INVOLVEMENT

2018 VOLUNTEER SERVICES

OVER 6,400 HOURS VOLUNTEERED

Volunteers provided service in the following areas:

- Hospice
- SHIP
- CRMC Board of Directors
- Ministerial Association
- CRMC Employees
- Auxiliary/Quilters/Knitters
- Mobile Meals

DOLLARS RAISED BY CRMC EMPLOYEES IN 2018

Children's Miracle Network	\$2,858
Cherokee County Relay for Life	\$4,472
IHA PAC	\$4,603
Toys for Tots	\$4,645
Local Area Food Banks	\$1,009



Toys for Tots Donation



Haselhoff Construction
2018 Foundation Golf Champions



Cherokee State Bank
2018 Ladies Foundation Golf Champions

A heartfelt thank you

360 Custom Designs
Ambank Co.
American Natural Processors
Bruce & Donna Amundson
Richard Anderson Family
Baird Holm, LLP
Michael & Sue Bakker
Keith & Joan Ballantyne
Barlow Trust
Charles Barry
James & Helen Bartlett
Russ & Angy Becker
Martha Benne
Mary Bickelhaupt
Dorothy Bierman
Joan Bierman
Blaine's Culligan
Craig Blankers
Bomgaars- Cherokee
Boothby Funeral Home Inc.
Jolene Bremer
Chad Brown
Charles & Nancy Brown
Harry Brutsman
Ron, Lavonne & Cory Bryant
Burkhardt & Dawson CPA's
Care Initiatives
Doris Carlson
Dave & Leanne Cave
Marilyn J. Cedar Estate
Randall & Karin Cedar
Central Bank
Cherokee Main Street Pharmacy
Cherokee State Bank
Chesterman Co.
Chris Christensen
Lee Ann Christensen
CNOS
Color Street Nails
-Alyssa Triebwasser
John & Rita Comstock
Craig & Kyra Conley
Frances Conley
Theresa Conley
Gary & Barbara Courtright
Crimmins Relocation Service
Jamie Crum
Davis Design
Denison Drywall Contracting
Stanley & Brenda DeRoo
Elissa Doebel

Mary Dolph
Stephen & Kathleen Doohen
Barbara Dorr
Daryl & Lisa Ducommun
Dunes Surgical Hospital
Tom & Audrey Dushinske
Carrie Egdorf
Darrell & Karen Egger
Steve Essick
Dan & Barb Evans
Sally Everhart
Farmers State Bank- Marcus
Dean & Julie Fenoglio
Jodi Feser
First Cooperative Association
First Presbyterian Church
Larry & Barb Florke
Meagan Foresman
Douglas French
Bruce French
Angie Friedrich
Jon & Valery Fuhrman
Jeff, Karl & Nellie Gage
Toni Ganger Estate
The Gardens Assisted Living
Edwin & Ralene Glenn
Dorothy Goettsch
Ann Gordon
Ron & Shannon Goth
David & Susan Graham
Keith & Linda Grauer
Delores Green
Don Green Family
Thomas & Nancy Green
Martha Green
Timothy Greenwood
Greenwood-Schubert Funeral Home
Connie Grienke
Gerald & Vicky Gries
Verlee Gronemeyer
Gronewold, Bell, Kyhnn & Co.
Grundman Hicks Construction
Mary Gustafson
Filmore & Darlene Gustafson
Gustafson Realty
Ron & Dondee Halverson
Cynthia Hanson
Haselhoff Construction
Jean Haselhoff
Roger & Beckly Haselhoff
Tracee & Elizabeth Henke

for your caring support

Linda Hiniker
Kirby & Julee Hohbach
Henke Farms, Inc.
Frances Hiemstra
Chuck Hill
Stephanie Hill
Elaine Hollenbeck
Denny & Cheri Holton
RaNae Homan
RJ & JA Honsbruch
Kelli Hueser
Dave & Nancy Hughes
Franklin Huth
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IHA/ServiShare
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Northern Midwest Radiology Assoc.
Northwest Iowa Bone, Joint & Sports
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-Michelle Horton
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Helene Prunty
James Prunty
Margaret Rasch
Dr. Tim & Melanie Rice
Dutch & Norma Robbins
Darlene Roepke
Sarah Rohlfson
Rooted Boutique
Mary Rose
Charles & Valeria Rupp
Mary Jo Ruppert
Orville Saxby Family
Ivan & Blyth Schaller
Ben & Gail Schilmoeller
Sandra Schlenger

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Taco Johns, LC.
Kevin & JoAnne Tapper
The Mother Hen
Thrivent Financial- Josh Newhouse
Lois Timmins Family
UMB Financial Corporation

United Bank of Iowa
United Methodist Women
Unity Point Health- St. Luke's
Lois Vetter Family
Lois Vetter Family
VT Industries Inc.
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Kelley Wester
Dorothy Westphal
Wetherell Manufacturing Co.
Janet Whitney & Family
Virginia Whittenburg
Carolyn Wiese
Mark & Sara Wilcox
Sally Wilkie
Melva Winkel
WVG Limited Co.
David & Debra Zanfes
Keith & Diane Zevenbergen
William Zinn
Allen & Chrystal Zobel
Darren Zwiefel

CRMC BENEFACTOR 2018 CONTRIBUTIONS

Patterson Trust	\$72,222.68
Huxford Trust	\$417,219.27
Total	\$ 489,441.95

CRMC is proud to recognize our donors for their gifts in 2018. We strive to make this list complete and accurate. If you notice an error or omission, please contact us at 712.225.1505 to bring it to our attention, and please accept our apologies.



The CRMC Foundation held their annual golf tournaments in August. A big thanks to those who participated. We raised over \$50,000 for the CRMC Foundation between the two events.

SERVICES

As your bridge to wellness, we are continually adding and enhancing services to meet the health and wellness needs of the communities we serve.

AMBULANCE

DIETARY

24 HR. EMERGENCY CARE

HOME HEALTH

HOSPICE

IN-PATIENT CARE

LABORATORY

MEN'S HEALTH

OBSTETRICS

OCCUPATIONAL HEALTH

PHARMACY

PHYSICAL MEDICINE &
REHABILITATION

PUBLIC HEALTH

RADIOLOGY

REGISTERED DIETITIAN
SERVICES

RESPIRATORY THERAPY

SENIOR LIVING (THE BECK)

SPECIALTY CLINICS

SURGERY

WELLNESS CENTER

WOMEN'S HEALTH

CHEROKEE REGIONAL CLINICS

Family medical clinics located in the communities of Aurelia, Cherokee, Holstein & Marcus. 712.225.6265



CHEROKEE REGIONAL
MEDICAL CENTER

300 Sioux Valley Drive
Cherokee, Iowa 51012

For a complete list of the services provided at Cherokee Regional Medical Center, visit www.cherokeermc.org or contact us at 712.225.5101.

